WDS Components Help Desk

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WDS Components, has won the Global Award for Machining Products, Supplier of the Year Award at the Prestige Awards. WDS was praised for its high level of customer service as well as innovation in product development. On-site manufacturing and a 40,000-strong parts portfolio with rapid supply were also recognised by judges as key factors in helping machine builders and users resolve their design and maintenance challenges.

The annual Prestige Awards recognise SMEs on the UK and international stage across sectors in business and industry. Selected entrants are judged by an independent panel using criteria including customer experience and approach to innovation. Award winners in each category are identified as having achieved best-in-market status over the previous 12 months.

"It is clear many clients partner with WDS and work with you on an on-going basis, seeing you as an essential service," said the Prestige Awards judges' report. "The comments and feedback on your products are incredibly positive and we are very pleased to select you as the 2023 winners."

The judging panel was particularly impressed by WDS' level of technical support and customer service delivered to machine OEMs and machine users. WDS has a knowledgeable and experienced in-house team that provides advice and guidance on product design and specification. This capability is enhanced as over 50% of WDS' product range is designed and manufactured at the company's Leeds headquarters, placing product designers and manufacturing expertise alongside the customer services team. This also enables WDS to customise parts or create entirely new designs to meet customer requirements.

Prestige Awards' judges also recognised WDS' ability to rapidly fulfil customer needs in supply. Alongside component specification expertise, WDS has stock-guarantee across much of its range that provides 10% discount to any quantity not held in stock. This means that most components are offered on a same-day shipping basis.

"We're very proud to win the Prestige Awards' Global Award for Machining Products, Supplier of the Year," says WDS Sales & Marketing Director, Mark Moody. "It's great to be recognised for our high level of customer service. With a 70-year history, we can offer machine OEMs and machine end users a great deal of technical expertise to ensure they're provided with the specification they need, combined with in-house engineering that can create bespoke products. Thanks to our extensive stock guarantee, we can also provide customers with the parts they need, when they need them."

Based in Leeds throughout its history, WDS continues to invest in its people and technology to remain at the forefront of the industry. Last year, WDS took on three new CNC manufacturing lines to expand in-house production. The full product range including CAD images is presented on wdscomponents.com. The standard parts and components manufacturer is also working towards a series of sustainability targets to ensure continued economic prosperity while meeting robust environmental goals.

About WDS Components Ltd

WDS Components is the home of standard parts and machine accessories. Established in 1952 'Woodside Die Sinking Company' made jig and die parts to speed up production in tool rooms, WDS Components has grown from humble beginnings to become a leading European manufacturer and global distributor of high quality durable parts at competitive prices. We supply components, standard parts and machine accessories to original equipment manufacturers, maintenance engineers, small businesses and individuals all over the world. Over 98% of our range is available from stock and can be shipped the same day from our global distribution centre in the UK, using

best in class worldwide logistics companies.

We provide unrivalled choice and unequalled availability.

WDS Components are proud to support some of the most prestigious engineering companies and brands in the world, who all trust WDS Components to service their needs.

We are committed to engineering excellence and continuous improvement. Our team of in-house engineers has expertise spanning several decades and is a blend of highly experienced and new generation graduate engineers who focus on the latest developments in design and manufacturing technology.

Our entire range of products is available to purchase on our website WDS COMPONENTS.COM where designers and manufacturers alike can download 3D models of all components in the widest range of formats available.

WDS Components provide solutions for customers who require a wide and growing range of high quality, competitively priced products, coupled with incredible product availability and same day despatch, backed up by easily accessible technical support.

Further Information:
Website: WDS COMPONENTS.COM
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