WDS Components Help Desk

Delivery Terms

Mark Moody - Sales and Marketing Director - 2023-03-02 - Customer Services

Delivery Terms

Orders despatched via UPS

If your order is despatched via UPS you will receive an order tracking link on the order despatched email, this links directly to the UPS website with the tracking number allowing you to check on the location of your package.

Alternatively the tracking number provided can be traced on the UPS website here

IMPORTANT INFORMATION

Our promise is that we offer 'same day despatch' and we use UPS Next Day as our default service.

Order despatched via Royal Mail

If your order is despatched via Royal mail, you can call our sales team to obtain a tracking number and status.

Alternatively the tracking number provided can be traced on the Royal website here.

Most WDS items are available ex stock for despatch within 24 hours.

STANDARD DELIVERY

Our typical delivery service is:

UK - Next day

Mainland Europe - 2 to 3 working days

Rest of World – 3 to 5 working days

EXPRESS DELIVERY

Our typical delivery service is:

UK - Pre-10:30 (Restrictions apply)

Mainland Europe - 1 to 2 working days

Rest of World – 2 to 4 working days

COMBINED SHIPMENTS / AS AVAILABLE

Should a product not be available from stock there are options to select either:

Combined Shipment

This is the lowest cost shipping option and will send all items on an order when all products are in stock and ready to despatch. A customer sales advisor will advise on estimated delivery dates.

As Available (Standard)

This will ship products as and when they are available on the standard delivery method

As Available (Express)

This will ship products as and when they are available on the express delivery method

Shipping costs are based on the weight and value of the goods being purchased. WDS hold the right to change the courier based on these rules

WDS also has a range of flexible delivery options to suit individual needs and all at very cost effective rates. You, the customer can choose the delivery method according to the urgency of your requirement and we will do the rest whether same day, next day, before a certain time or on a nominated day some time in the future. For more information on shipping please contact us.

DELIVERY AND PASSING OF RISK

Any stipulated time for delivery shall date from the receipt by the seller of the buyer's written order.

The seller may deliver the goods in instalments and invoice the buyer as if each such instalment comprised a separate contract upon the terms of WDS Components Limited (WDS) Terms and Conditions of Sale.

If delivery of the goods is delayed through any act or omission of the buyer, the seller may put the goods into storage at the buyer's risk and expense

Damaged goods and shortages must be notified in writing to WDS within seven (7) days of receipt.

The time period quoted for the delivery of the goods shall not be the essence of the contract and WDS will not be liable for any loss, injury, damage or expenses consequent upon any delay of the delivery of the goods.

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LOSS OR DAMAGE IN TRANSIT

Any liability which the seller may incur for loss of or damage to the goods whilst in transit shall in no case exceed the invoice value of the goods and in no circumstances shall the seller be liable for any indirect or consequential loss however caused.

DELAY IN DELIVERY

Delay in completion of work, delivery or in the case of a contract for delivery by instalments delay in the delivery of an instalment shall not give rise to any liability upon the seller, whether or not any time or date is given in this respect and shall not entitle the buyer to terminate the contract.